

# residential

GOING BEYOND THE CALL®

>>SBC Home>>Residential>>TX>>Products and Services | Cingular Wireless

SBC Home

Residential Customers

**Business Customers** 

Corporate Information

Customer Support

Contact Us

Search

> Refine Search

Sign-up and Save! Update your profile or register for exclusive offers and helpful tips from SBC.

© 2003 - 2005 SBC Knowledge Ventures, L.P. All rights reserved. Privacy Policy

#### **Consumer Protection**

Tips to protect yourself against potential Internet fraud

**Texas** 

Find Products and Services

......

W View Cart | My Services | Get Recommendations

#### FastForward<sup>™</sup>

Charge your phone, forward your wireless calls and save your minutes - all at once!

Check Availability

Texas | Select a Different State

This exclusive charging device forwards your wireless calls and saves your wireless minutes.

The FastForward<sup>SM</sup> cradle is a Cingular Wireless® charging and forwarding device that routes your incoming wireless calls to your home or office phone, or any local number, while you charge your handset.



Charges your wireless phone.



Save

money while in use by forwarding incoming wireless calls to your local home or office phone so you don't use your wireless minutes with Cingular Unlimited Wireless Call Forwarding.

- Enjoy the simplicity of easy activation and use. Avoid missed wireless calls while you are home.
- Use both at home or the office. Order multiple Fast Forward devices to enjoy this convenient product wherever you need. Limit of five FastForward devices per account.

### **Pricing and Necessary Services**

- FastForward Unit:
  - \$14.99 per unit plus shipping and handling and applicable taxes.
- Cingular Unlimited Call Forwarding for the FastForward device: (this feature forwards incoming wireless calls to the local landline phone when using the FastForward cradle).
  - Regularly priced at \$2.99 per month for unlimited use, or pay per use (charges vary).
  - Free on the main wireless line with a FastForward order for customers with a combined Cingular and SBC local services bill.
    See Special Discounts and Promotions, below.
  - Additional wireless phones ordered through SBC.com will have Cingular Call Forwarding service available on a pay-per-use basis, usage charges vary.
  - Additional subscriptions to Unlimited Call Forwarding priced at \$2.99 per month can be ordered through Cingular Wireless at 1-866-246-4852
- Shipping charges, (applies to the entire order):
  - Standard \$9.95; 5-7 business days.
  - Priority \$14.95; 2-4 business days.

Log In





Ask a Question



Question Tips



## **Special Discounts and Promotions**

Customers who receive a combined Cingular and SBC local services bill are eligible to receive Unlimited Call Forwarding for the FastForward device from Cingular for FREE (a \$2.99 value per month) for one line.

Customers who do not receive a combined Cingular and SBC local services bill can either use Cingular Call Forwarding on a pay-per-use basis (charges vary), or order an Unlimited Local Wireless Call Forwarding subscription through Cingular at a monthly rate of \$2.99 (call 1-866-246-4852).

#### Available FastForward<sup>™</sup> Devices

- Call 1-800-870-6361 for a list of available phones and compatible FastForward devices, or select a <u>rate plan</u> and view handsets and FastForward devices online.
- FastForward devices are compatible with specific wireless phone models per manufacturer. Most Cingular Wireless phones offered through SBC.com can be ordered with a compatible FastForward device.
- More than one wireless phone may share a single FastForward unit, as long as each of the phones are compatible with the same FastForward device, which generally is the case if the phones and FastForward device are from the same manufacturer.
  - As noted above, only the main wireless line is eligible to receive free Unlimited Call Forwarding for the FastForward device from Cinqular.
  - Additional wireless phones ordered through SBC.com will have Cingular Call Forwarding service available on a pay-per-use basis (usage charges vary).
  - Additional subscriptions to Cingular Unlimited Call Forwarding for the FastForward device for additional handsets can be ordered through Cingular Wireless at 1-866-246-4852.

Instructions on how to program a wireless phone to use the FastForward device will be in the User Guide included with the FastForward device.

### **Ordering**

To order a Cingular Wireless rate plan, wireless phone and compatible FastForward device, start by selecting a <u>rate plan</u>.

A FastForward device is available through your SBC local service company only with the activation of new Cingular Wireless service (existing Cingular Wireless customers must contact Cingular directly).

Do you use your wireless phone both at home or the office? Order multiple FastForward devices to enjoy this convenient product wherever you need. Limit of five FastForward devices per account.

Limited time offer: Credit approval and two-year Cingular Wireless service agreement on eligible Cingular calling plan. Offer valid only through an SBC sales channel. Wireless services are provided by Cingular. Requires compatible wireless phone, sold separately. Residential customers only. Must also purchase Cingular unlimited local wireless call forwarding for \$2.99 per month for calls not to count against Cingular plan minutes. \$2.99 subscription fee for unlimited local wireless call forwarding waived on only one wireless line with combined billing for Cingular and SBC local services. All calls must be forwarded to an intraLATA number within the Cingular local calling scope.

Not available with pre-paid service. Actual unit may differ slightly from image shown. Other terms and conditions apply. Cingular and the graphic icon are registered trademarks of Cingular® Wireless, LLC. Fits You Best is a service mark of Cingular Wireless, LLC. SBC and the SBC logo are registered trademarks of SBC Knowledge Ventures, L.P. All other trademarks and service marks are the property of their respective owners. ©2004 SBC Knowledge Ventures, L.P. All rights reserved.

Continue Shopping | Check Availability